

## Wine Returns & Cancellations

We use DIAM cork, a closure that should be 100% taint proof; we are committed to every bottle singing as it should. If you feel you opened a flawed bottle or the bottle was damaged, please contact us and we will replace or refund you the purchase price of the bottle. By law, we cannot accept returns of alcoholic beverages unless the product is damaged, or flawed.

We aim to ship only during responsible and safe weather conditions. Wine requested to be shipped outside those "safe" windows are shipped "at risk of buyer" and not valid for return or replacement if damaged due to adverse weather conditions.

Please send an email to [info@ampeloscellars.com](mailto:info@ampeloscellars.com) or call us at 805-736-9957 should you have any issues.

## Order Cancellations

We are happy to cancel an order you have placed prior to packing and shipping. If it has shipped we are not able to cancel the order and refund the money.

## Event Ticket Cancellations

Sorry all purchased event tickets are non-refundable